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MEDIA RELEASE

OCBC Hong Kong and Bank of Singapore Hong Kong Branch Donate HKD 10 million to Support Tai Po Fire Victims

Hong Kong, 1 December 2025 – OCBC Bank (Hong Kong) Limited ("OCBC Hong Kong") and Bank of Singapore Hong Kong branch, the dedicated private banking subsidiary of OCBC, today announced a donation of HKD 10 million to the Support Fund for Wang Fuk Court in Tai Po established by the HKSAR Government, in response to the devastating fire that broke out at Wang Fuk Court in Tai Po.

OCBC Hong Kong and Bank of Singapore Hong Kong branch express deepest sympathy and condolences over this tragic incident and stand in solidarity with the Hong Kong community during this time of immense grief and hardship. Previously, OCBC Hong Kong employees had donated relief supplies, including clothing and daily necessities, to social welfare organisations for emergency relief purposes.

Regarding banking services, OCBC Hong Kong has expedited the processing of replacing ATM card and credit card applications and waived the relevant handling fees. Depending on individual circumstances, the Bank will offer affected customers grace periods for mortgages, personal loans, car loans and credit card repayments, as well as fee waivers. For affected residents' loans and mortgage arrangements, the Bank will handle each case on its merits with compassion and flexibility.

OCBC Hong Kong is committed to assisting customers impacted by the Tai Po fire incident. If you require urgent assistance, please contact the dedicated hotline at (852) 3102 2838.

About OCBC

OCBC is the longest established Singapore bank, formed in 1932 from the merger of three local banks, the oldest of which was founded in 1912. It is one of the world's most highly-rated banks, with Aa1 by Moody's and AA- by both Fitch and S&P. Recognised for its financial strength and stability, OCBC is consistently ranked among the World's Top 50 Safest Banks by Global Finance and has been named Best Managed Bank in Singapore by The Asian Banker.

OCBC is the second largest financial services group in Southeast Asia by assets. The Group offers a broad array of commercial banking, specialist financial and wealth management services, ranging from consumer, corporate, investment, private and transaction banking to treasury, insurance, asset management and stockbroking services.

OCBC's private banking services are provided by its wholly-owned subsidiary Bank of Singapore, which operates on a unique open-architecture product platform to source for the best-in-class products to meet its clients' goals. Its insurance subsidiary, Great Eastern Holdings, is the oldest and most established life insurance group in Singapore and Malaysia. Its asset management subsidiary, Lion Global Investors, is one of the leading asset management companies in Southeast Asia. Its brokerage subsidiary, OCBC Securities, is one of the leading securities firms in Singapore.

The Group's key markets are Singapore, Malaysia, Indonesia and Greater China. It has close to 400 branches and representative offices in 19 countries and regions.

For more information, please visit www.ocbc.com.hk to learn more about OCBC Hong Kong.

About Bank of Singapore

Bank of Singapore is the dedicated private banking subsidiary of OCBC. Backed by OCBC's strong credit ratings of Aa1 by Moody's and AA- by both Fitch and S&P, it offers a unique value proposition as a safe Singapore-registered private bank.

Its open-architecture product platform backed by strong research capabilities provides clients with first-class private banking and bespoke wealth planning solutions. It is also able to leverage OCBC's capabilities to extend its clients a broad array of services across the OCBC's regional and international network.

Bank of Singapore serves high net worth individuals and wealthy families in its key markets of Asia, Greater China, the Indian subcontinent and other international markets.

Headquartered in Singapore, Bank of Singapore and its subsidiaries have offices in the Dubai International Financial Centre, Hong Kong, London, Malaysia and Manila. Its strong performance has won numerous industry recognitions. Bank of Singapore was named Best Chief Investment Office in Private Banking in Asia by PWM/The Banker in 2024 and Best Private Bank in Asia for use of Technology by PWM in 2025.

For more information, please visit www.bankofsingapore.com.

For media queries, please contact:

Ms. Sam Chan
Brand and Communications
OCBC
Tel : (852) 2852 5063
Email: samcschan@ocbc.com

Ms. Jeannie So
Brand and Communications
OCBC
Tel : (852) 2852 5061
Email: jeannieso@ocbc.com